OFFICE UPS
Uninterruptible Power System
Multi-device Power Protection for All Size Plugs
300VA

USER’S MANUAL

IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

WARNING (SAVE THESE INSTRUCTIONS): This manual contains important instructions that should be followed during installation and maintenance of the UPS and batteries.

WARNING (Controlled Environment): These units are intended for installation in a temperature controlled, indoor area free of conductive environment.

CAUTION: Risk of electric shock, do not remove cover. No user serviceable parts inside. Refer servicing to qualified service personnel.

CAUTION: Do not dispose of batteries in a fire, the battery may explode.

CAUTION: Do not open or mutilate the battery, released electrolyte is harmful to the skin and eyes. It may be toxic.

CAUTION: A battery can present a risk of electric shock and high short circuit current. The following precaution should be observed when working on batteries:

- Remove watches, rings or other metal objects.
- Use tools with insulated handles.
- Wear rubber gloves and boots.
- Do not lay tools or metal parts on top of batteries.
- Disconnect charging source prior to connecting or disconnecting battery terminals.

Servicing of batteries should be performed or supervised by personnel knowledgeable of batteries and the required precautions. Keep unauthorized personnel away from batteries.

When replacing battery, replace with same type.

Do not connect any additional batteries by yourself.
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Please read and save this manual!

Thank you for selecting this uninterruptible power system (UPS). It provides you with a perfect protection for connected equipment. The manual is a guide to install and use the UPS. It includes important safety instructions for operation and correct installation of the UPS. If you should have any problems with the UPS, please refer to this manual before calling customer service. Inspect the UPS upon receipt. The packaging is recyclable; keep it for reuse or disposed of properly.

1. PRESENTATION

Top View
The style of cover depends, it’s just for reference only.

1.1 “Power On” Indicator
Power On indicator illuminates when utilities’ power is normal. The indicator also illuminates per each 4 seconds under Backup mode. Rapid flash (1 sec) means the inner battery should be replaced again.
Attention: The internal battery have to be replaced when rapid flash occurred under AC mode.

Rear View

1.2 Outlets Design for AC Adapters
Allows two AC power adapter blocks to be plugged into the UPS without blocking adjacent outlets.

1.3 Battery Power-Supplied Outlets
Provides instantaneous back-up power and full-time bypass protection to your equipment. Ensure temporary uninterrupted operation of your equipment during power failure.

1.4 Full-time Bypass Protection Outlets
Provides full-time Bypass protection to your equipment. Prevent surge from traveling through your system through unprotected peripherals.

1.5 Power button (ON/OFF/TEST/SILENCE)
The UPS can be automatically turned on while connect to the utility power. After the UPS is turned on, it conducts a self-test and enter normal mode. Press the power button for 1 second under normal mode would also enable the self-test function again. The silence function can be enabled/disabled by pressing the power button for 1 second under backup mode.
In addition, Power button can be used as the master on/off switch of your equipment by leaving your equipment connected to UPS and switched on. To turn off the UPS, please press power button until buzzer stops (about 2 seconds).

1.6 Circuit Breaker ( or Fuse)
Serves as an overload and fault protection. This is a critical component of the advanced UPS surge protection circuit.

1.7 “Phone Jack” Communications Protection Ports (Option)
UPS’s exclusive communication protection ports will protect any standard modem, PBX System or 10 Base T connection ports.
1.8 RS-232 Interface port (Option)
Provide both RS-232 and UPSMON software to support NOVELL, UNIX, DOS, WINDOWS and other operating systems.

2. INSTALLATION

2.1 Recharge the battery
UPS may be used by anyone immediately upon receipt. The battery is fully charged before shipped from the factory. However, user is recommended to recharge the battery at least four hours before using UPS. Energy loss may occur during shipping or long duration storage. To recharge the battery, simply let UPS be plugged into an AC outlet and switch it on.

2.2 Connect the loads
Plug your primary equipment (e.g. computer, monitor and critical data storage device, etc.) to the Battery backup outlets. Plug your peripheral equipment (e.g. printer, scanner, fax, or audio device) to the Full-time Bypass Protection outlets. Do not plug laser printer to the UPS, as its power demand is much higher than typical peripherals and may cause the circuit breaker (or fuse) to trip.

2.3 Connect the telephone
If you wish to protect a fax or a modem, connect the telephone cable from the wall outlet to the “IN” jack. Connect the telephone cable (provided) from the “OUT” jack to the fax or modem. To protect a 10/100Base-T (UTP) network interface, obtain and use a UTP cable to connect the “OUT” jack to your computer.

2.4 Connect to the utility power
Plug UPS to a 2-pole, 3-wire grounding receptacle. Make sure the battery supply outlets of the UPS do not service equipment requiring heavy electricity (e.g. refrigerator, air conditioner, copier, etc.).
Attention: When using extension cords, make sure the total rating of the loads is suitable.

2.5 UPS self-test
UPS will conduct a self-test once switched on it each time. Besides this, switch on your equipment after switch on UPS. This function is disabled while buzzer is alarmed caused by full (over) loads.

2.6 Battery auto-charging
The internal battery would be charged by charging circuit automatically, while utility power is connected to the unit,

2.7 Auto restart feature
UPS would shut-down while battery voltage is too low, and wake up automatically when utility power is normal.

2.8 Overload protection
AC Mode: If load exceeds 100% of nominal rating, buzzer is keeping beep.
Backup Mode: UPS automatic shutdown, if overload exceeds 110% of nominal rating at 1 sec.

2.9 Optimal battery status
To maintain the optimal battery status, leave UPS plugged in and switched on at all time.

2.10 No load Shutdown feature
UPS is equipped with no load shutdown function. While no loads are connected to the UPS, the unit will automatically shutdown after an hour.

3. OPERATION

3.1 Simple test
It is recommended that the user perform a simulation test when using UPS for the first time or when adding an additional piece of equipment. Conduct a simulation-test: first, switch on UPS and wait for the power indicator to light up, then simply unplug UPS to simulate the event of utility failure.

3.2 Check the power requirement of your equipment
3.2.1. Make sure the total power of your equipment does not exceed rating capacity.
3.2.2. Also make sure the equipment you plugged into the Battery Power-Supplied outlets does not require total power exceeding the capacity of the UPS. Otherwise, overload may occur and cause the circuit breaker to trip. If the power requirement of your equipment differs from VA, convert the requirement power into VA by doing the calculations below:
\[ \text{Watt (W)} \times 1.81 = \text{VA} \]

3.3 Limited rating power of UPS
When utility power failure occurs, the battery power outlets will supply power to your equipment from its battery. The buzzer will beep once every 4 seconds. Be sure that your equipment is running under the limited rating power. To restore the battery power by plugging UPS back in to the existing power source. Perform the self-test to make sure UPS works properly.
3.4 Checking table for Buzzer, LED and Status.

<table>
<thead>
<tr>
<th>Buzzer</th>
<th>Power-on LED (GREEN)</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>OFF</td>
<td>ON : 0.5'S</td>
<td>AC MODE</td>
</tr>
<tr>
<td>OFF</td>
<td>OFF : 0.5'S</td>
<td>BATTERY FAULT</td>
</tr>
<tr>
<td>ON</td>
<td>AC MODE ON BACKUP MODE</td>
<td>OVER LOAD</td>
</tr>
<tr>
<td>ON : 1'S</td>
<td>ON : 1'S</td>
<td>BACKUP MODE</td>
</tr>
<tr>
<td>OFF : 4'S</td>
<td>OFF : 4'S</td>
<td>BATTERY LOW</td>
</tr>
<tr>
<td>ON : 1'S</td>
<td>ON : 1'S</td>
<td>CHARGER ABNORMAL</td>
</tr>
<tr>
<td>OFF : 1'S</td>
<td>OFF : 1'S</td>
<td></td>
</tr>
<tr>
<td>ON : 0.5'S</td>
<td>ON : 0.5'S</td>
<td></td>
</tr>
</tbody>
</table>

4. SOFTWARE AND COMPUTER INTERFACE (OPTION)

4.1 Power Monitoring Software
The UPSMON series software (or other power monitoring software) is applied standard RS-232 interface to perform monitoring functions, and then provides an orderly shutdown of a computer in the event of power failure. Moreover, UPSMON displays all the diagnostic symptoms on monitor, such as Voltage, Frequency, Battery level and so on. The software is available for DOS, Windows 3.1x, Windows 95/98/2000/me, Windows NT V3.5 or later, Novell Netware and others. Call your dealer for more information on computer OS compatible solutions.

4.2 Interface Kits
A series of interface kits is available for operation systems that provide UPS monitoring. Each interface kit includes the special interface cable required to convert status signals from the UPS into signals which individual operating system recognize. The interface cable at UPS side must be connected to REMOTE PORT, at computer side can be either COM 1 or COM 2. The other installation instructions and powerful features please refer to READ.ME file.

CAUTION: Use only factory supplied or authorized UPS monitoring cable!

4.3 The characteristics of computer interface port
The computer interface port has the following characteristics:
- The communication port on the back of the UPS may be connected to host computer. This port allows the computer to monitor the status of the UPS and control the operation of the UPS in some cases. Its major functions normally include some or all of the following:
  - To broadcast a warning when power fails.

5. BATTERY MAINTENANCE AND REPLACEMENT

5.1 Battery maintenance
For the preventive maintenance, keep the area around the UPS clean and duty-free. Please also keep the UPS at ambient temperature of 25°C (77 °F). It is recommend that the batteries charge for 24 hours after long storage.

5.2 Battery replacement
The battery should be replaced within 30 to 90 days if the Power-on indicator flashes. To verify that the batteries need to be replaced, conduct a self-test by pressing Power button. If the Power-on indicator continues to flash, please replace the inner battery according to the follow procedure.

5.3 Storage
To store UPS, cover it and store it with the battery fully charged. During extended storage, just connect the utility power to recharge the battery every three months to ensure battery life.
## APPENDIX A TROUBLESHOOTING

<table>
<thead>
<tr>
<th>Problems</th>
<th>Possible Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full-time Bypass Protection outlets stop providing power to the equipment</td>
<td>Circuit breaker button popped up as a result of overload.</td>
<td>Unplug at least one piece of equipment from the Full-time Surge Protection outlets. Switch off UPS, wait 5 seconds, reset the circuit breaker (press down breaker button), then switch on UPS.</td>
</tr>
<tr>
<td>UPS doesn’t perform to its expected runtime.</td>
<td>Battery undercharged or depleted due to frequent power outages.</td>
<td>Unplug at least one piece of equipment from the UPS outlets. Switch UPS off, wait for 5 seconds, then switch UPS on.</td>
</tr>
<tr>
<td>The power required by your equipment slightly exceeds the capacity of the UPS.</td>
<td>The battery is slightly worn-out.</td>
<td>Consider replacing the battery.</td>
</tr>
<tr>
<td>UPS cannot be turned on.</td>
<td>UPS is designed to prevent damage from flipping.</td>
<td>Switch UPS off, wait for 5 seconds, then switch UPS on.</td>
</tr>
<tr>
<td></td>
<td>The battery is worn-out.</td>
<td>Replace the battery the instructions in this manual.</td>
</tr>
<tr>
<td></td>
<td>Mechanical problem.</td>
<td>Contact your sales representative.</td>
</tr>
</tbody>
</table>

## APPENDIX B SPECIFICATIONS

### OUTPUT

<table>
<thead>
<tr>
<th>MODEL</th>
<th>300</th>
<th>300S</th>
</tr>
</thead>
<tbody>
<tr>
<td>UPS Capacity</td>
<td>300VA</td>
<td>300VA</td>
</tr>
<tr>
<td>Total Capacity (Protection)</td>
<td>1200VA</td>
<td>1200VA</td>
</tr>
<tr>
<td>No. of sockets</td>
<td>Style A,C UPSx3, Bypassx3, Style E,F,G,I UPS x2, Byassx1 (Please refer the “output receptacle option”)</td>
<td></td>
</tr>
<tr>
<td>Voltage (on battery)</td>
<td>Simulated sine wave at 100V/110V/115V/120V/220V/230V/240V +/-5%</td>
<td></td>
</tr>
<tr>
<td>Frequency (on battery)</td>
<td>50 or 60Hz +/-0.3Hz</td>
<td></td>
</tr>
<tr>
<td>Transfer Time</td>
<td>2/4 milliseconds, including detection time</td>
<td></td>
</tr>
</tbody>
</table>

### INPUT

| Voltage (single phase) | 100V +/-20%/15% at line input, 110V +/-22%/18% at line input, 115V +/-20% at line input, 120V +/-15% at line input, 220V +/-25% at line input, 230V +/-20% at line input, 240V +15%/-20% at line input |
| Frequency | 50 or 60Hz +/-10% (auto sensing) |

### PROTECTION

<table>
<thead>
<tr>
<th>Unit Input</th>
<th>Circuit breaker or fuse for overload &amp; short circuit protection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overload Protection</td>
<td>AC Mode: If load exceeds 110% of nominal, buzzer continue beeping sound</td>
</tr>
<tr>
<td>Backup Mode: UPS automatic shutdown if overload exceeds 110% at 1 second</td>
<td></td>
</tr>
<tr>
<td>Short Circuit</td>
<td>UPS output cut off immediately</td>
</tr>
<tr>
<td>Spike Protection</td>
<td>480 Joules, 2ms</td>
</tr>
</tbody>
</table>

### BATTERY

| Type | Sealed, maintenance-free lead acid batteries, with 3-6 years typical lifetime |
| Typical Recharge Time (to 90% of full capacity) | 4 hours |
| Back-up Time (PC with 15” monitor) | 4-6 minutes |
| (a PC with 15” LCD monitor) | 8-12 minutes |

### PHYSICAL

| Net weight Kg (lbs) | 1.9 (4.2) |
| Dimension (WxDxH(mm)) | 100x315x68(3.9”x12.4”x2.7”) |

### INTERFACE

| Dry contact | NO Sends battery low & power failure signals, and receives shutdown signal from computer. |
| RS-232 | NO Detect battery low, Schedule UPS on/off, AC input/output power status display |

### ALARM

| Battery Back-Up | Slow beeping sound every 4 seconds |
| Battery Low | Rapid beeping sound every second |
| Charger Abnormal | AC Mode: Rapid beeping sound every 0.5 second |
| Overload | Continue beeping sound |

### ENVIRONMENT

| Ambient operation | 3,500 meters max. elevation, 0-95% humidity non-condensing, 0-40°C |
| Audible Noise | <40dB(A) (1 meter from surface) |

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